

Red Board Systems 1-Year Limited Warranty

Red Board Systems warrants that manufactured products provided with the Red Board Kit (i.e., the Red Box Controller, the Moisture Sensors, the Graphical Display Unit, and the Red Board itself) will be free from physical defects for a period of one year from date of purchase. Defect is defined as a shortfall in the product to perform to Red Board Systems specifications as disclosed in product literature, within industry-allowable tolerances as set forth in standard, national industry protocols. **THIS ONE-YEAR EXPRESS WARRANTY IS THE SOLE WARRANTY EXTENDED AND REPLACES ANY STATUTORY WARRANTIES TO THE MAXIMUM EXTENT ALLOWABLE BY LAW.** Customer misuse including negligence, physical damage, or other abuse is not covered by this warranty. Installation defects are not covered by this warranty. Additionally, damage to covered components caused by anything other than defects in materials or workmanship are not covered under this warranty, including but not limited to, lightning, water damage, failure to maintain equipment in proper working condition (such as by not cleaning the fan filters on the Red Box as needed, or by removing the fan filters completely), and/or improper supply voltage to the components.

All warranty claims must be reported as detailed below within a reasonable time period, not to exceed 30 days. Failure to report any warranty claim within 30 days of defect discovery will void this warranty.

Remedy Limitation and Disclaimer

If a defect in materials or workmanship is discovered within the one-year period, Red Board Systems will either refund the price of the product or provide a replacement product after a reasonable number of attempts to remedy product defects. No consequential (including, but not limited to, lost profits) or incidental damages are recoverable, and are expressly disclaimed.

EXCEPT FOR THE EXPRESS WARRANTY SET FORTH ABOVE, RED BOARD SYSTEMS MAKES NO REPRESENTATIONS AND GRANTS NO WARRANTIES, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, BY STATUTE OR OTHERWISE, UNDER THIS AGREEMENT, AND RED BOARD SYSTEMS SPECIFICALLY DISCLAIMS ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE OR ANY WARRANTY AS TO THE NON-INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES UNDER THIS AGREEMENT.

Any representations made in connection with the sale of this product that differs from the terms of this warranty are not valid and should be brought to the attention of Red Board Systems immediately.

To Make a Claim

1. The original purchaser must notify a Red Board Systems Authorized Dealer in writing within 30 days of the occurrence of any defect.
2. After notification, Red Board Systems or an authorized representative will inspect and/or test the product for defect and complete a Product Warranty form. No claim will be honored without product inspection by Red Board Systems or an authorized representative.
3. Upon determination that the product defect claim is valid, Red Board Systems will notify the purchaser in writing. Red Board Systems reserves the right to repair, replace or refund the originally purchased product, at its sole discretion.